

# Nyaradzo Digital Legacy 101.1:

## Deleting social media accounts after a loved one's death

When you delete/remove a social media account, all of the information and photographs associated with the account are permanently removed from the platform and this process is irreversible. It is, therefore, important to discuss this with family members and friends of the deceased to see how they feel before proceeding.

If you have access to the account, save any relevant information you want to keep, ie photos.

There may also be social media profiles you are unaware of, run a Google search of the deceased's name, as well as asking family and friends if they are aware of any other social media accounts.

You will need to complete and submit an online request provided by the relevant social media sites.

The information and documentation requested varies per platform and will generally include:

- the deceased's name, account URL or handle and email address they signed up with.
- A copy of the death certificate. In the absence of a death certificate, some platforms will accept a link to an obituary or death notice as sufficient proof of death.
- Proof of your identity, ie birth certificate, national ID or passport.
- Proof of your relationship to the deceased, such as a birth certificate, marriage certificate or a copy of the deceased's will.

To help you through the process we've provided guides and links for each of the main social media sites below.

